

## IMPORTANT TERMS & CONDITIONS

### Definitions

"ABSLI" means Aditya Birla Sun Life Insurance Company Limited and any of its successors.  
"Certificate Of Insurance" means statement evidencing the Coverage of the Member under the Policy, subject to the terms and conditions of the Policy.  
"Coverage Effective Date" means the date on which the Coverage in respect of a Member commences.  
"Member" means a person whose cover is in effect under this Certificate of Insurance.  
"Policy" means the Group Protection Solution Policy taken by the Group Policyholder for providing Coverage to its Members.  
"Group Policyholder" - Policyholder name as mentioned in the first page of the COI is the policyholder for this Policy.  
"Unnatural Death" means, "A death caused by external causes—e.g., injury or poisoning—which includes death due to intentional injury, such as homicide or suicide, and death caused by unintentional injury in an accidental manner".

### Coverage Amount

Sum assured as stated in the section C - benefit information of the COI.

### Benefits

#### Basic Death Benefit

In an event of the death of the Member, ABSLI shall pay the Sum Assured as mentioned in the Certificate of Insurance to the nominee as chosen by the Member.

#### Nomination

Allowed as per the provisions of Section 39 of the Insurance Act, 1938 as amended from time to time. For more details on the nomination, please refer to our website [www.adityabirlasunlifeinsurance.com](http://www.adityabirlasunlifeinsurance.com).

### Exclusions

#### Death Benefit

- Suicide: We will refund 80% of the premiums paid to date (excluding Goods & Services Tax) in the event the member dies by suicide, whether medically sane or insane, within one year after the coverage issue date and will not pay the amount mentioned under the Death Benefit Provision i.e. sum assured
- Waiting Period: Not applicable

### Termination of Coverage

The Cover in respect of any Member under this policy will terminate on the earliest of the following:

- Date Member attains retirement age
- Date of death of the Member
- Date on which due premiums for this Cover remaining unpaid or end of grace period depending upon premium paying mode.
- Date of cessation of employment/Membership of the Member
- Date this Policy is terminated

### Grievance Redressal Procedure

You may register your grievance or complaint specific to this policy with our Head Customer Response & Resolution at Customer Care Unit, G-Corp Tech Park, 5th & 6th Floor, Kasar Wadavali, Ghodbunder Road, Thane – 400601, or call on our toll free no. 1-800-270-7000 or email us at [absli.grouphelp@adityabirlacapital.com](mailto:absli.grouphelp@adityabirlacapital.com)

The complaint should be made in writing duly signed or through email by the complainant or by his legal heirs with full details of the complaint and the contact information of complainant.

### More Information

- Premium is payable annually in advance. 100% of the total premium including Goods & Services Tax to be contributed by the employee / member
- Premium Rates are annually reviewable based on mortality experience Age at entry / renewal on age last birthday basis
- Goods & Services Tax and other levies, as applicable, will be extra and levied as per the extant tax laws
- As per extant tax laws, the member will be eligible for tax benefits under Section 80C and Section 10(10D) of the Income Tax Act, 1961.
- Members joining during the year shall pay the pro-rated premium from the date of joining till the next renewal date of the scheme
- The member in case of a voluntary policy has the option to continue the policy in case of surrender

### At the time of Cessation of Employment with the Policyholder

On the first renewal of the scheme after the member has left the employment of Employer, a window period of 30 days is available to all such members to opt for continuation of the coverage. If the member decides to continue his / her coverage the following shall apply:

- Portability option is available only for Voluntary coverage.
- The sum assured offered under portability, will not exceed the member's existing sum assured under the Voluntary policy.
- Member to enjoy Portability option till the retirement age of the respective employer from where he had taken the cover.
- NRIs will not be offered portability option.

*The above T&C are only the relevant excerpts of the Policy and that this COI is governed by the terms & conditions of the Policy and the Member is advised to get himself/herself familiar with it and is requested to get in touch with the Group Policyholder for the same.*

*"You can call on the ABSLI toll free number 1800-270-7000 and 1800-22-7000 (MTNL & BSNL), select option 4 "If you are a Group Policyholder" and speak to our Call Centre Executive directly for any queries/concerns/clarifications regarding this policy. The service is available from 9 am to 7 pm on all weekdays"*

- Declaration of Good Health (DOGH) is mandatorily required at the start of cover and is to be filled at the time of renewal of the voluntary coverage.
- If there are any disclosures in the DOGH, then the life assured will need to be assessed facultatively.
- The member's coverage will be accepted / rejected basis the declaration in DOGH . There would be no medical tests called for.

### Claim Procedures

The Group Policyholder should notify ABSLI, in writing, of the claim with proof of claim (Copy of Death Certificate issued by Municipal Authority or Gram Panchayat) to the 'Claims Department' at the registered office of ABSLI within 30 days from the date on which claim arises.

On Roll Employees:

Documents required to settle a Death Claim are:

1. Inforce Certificate of Insurance, issued at the inception/ renewal whichever is applicable.
2. Copy of Death Certificate of the Member duly attested by Group Policyholder
3. Death claim form duly filled by Group Policyholder
4. Claimant's Statement to be filled by the Nominee of deceased member
5. Medical Attendant Certificate (copies of all Medical Reports, Treatment Reports, Discharge Summary duly attested by the Group Policyholder)
6. Copy of standard age proof of deceased member
7. Beneficiary Detail Form along with Copy of Bank Statement /Passbook and documentary evidence establishing beneficiary's relationship with Life assured
8. Pre Printed cancelled cheque/ Bank Statement /Passbook copy containing Account No & IFSC code

In case of Unnatural / Accidental Death following additional requirements shall be called for, copies of which need to be attested with seal and signature of the Group Policyholder.

1. First Information Report
2. Post Mortem Report
3. Final Police Inquest Report

Ex Employees:

Documents required to settle a Death Claim are:

1. Inforce Certificate of Insurance, issued at the inception/ renewal whichever is applicable.
2. Copy of Death Certificate of the Member
3. Medical Attendant's Certificate (copies of all Medical Reports, Treatment Reports, Discharge Summary)
4. Claimant's Statement
5. Employer's Certificate (If Applicable)
6. Copy of standard age proof of deceased member
7. Beneficiary Detail Form along with Copy of Bank Statement /Passbook and documentary evidence establishing beneficiary's relationship with Life assured
8. Pre Printed cancelled cheque/ Bank Statement /Passbook copy containing Account No & IFSC code
9. Certification by the Group Policyholder on the Advance Discharge Receipt authenticating the beneficiary details.
10. Advance Discharge Receipt duly filled by the Group Policyholder &/or beneficiary as the case may be.

In case of Unnatural / Accidental Death following additional requirements shall be called for,

1. First Information Report
2. Post Mortem Report

- ABSLI may request additional information or requirement to support a proof of claim if the case warrants.

- In an event of the death of the Member, ABSLI shall pay the Sum Assured as mentioned in the Cost and Benefit particulars of this contract to the nominee as chosen by the Member Insured.

- The discharge receipt has to be signed by the Group Policyholder in case of "On Roll Employees" and Beneficiary in case of "Ex Employees". The same will be valid and sufficient discharge for the purpose of this Policy.

- All claims would be released post scrutiny of the claim documents submitted and investigation / verifications if any. The TAT for claim settlement is T + 7 working days from the receipt of last requirement. T = All duly completed requests / requirements received at ABSLI's office by 12 noon. Kindly note that if the claim is under investigation / verification then Final Investigation Report shall form the part of requirement.

- Claimant's KYC requirements are the part of Claimant Statement

### Fraud and Misrepresentation

As per the provisions of Section 45 of the Insurance Act, 1938 as amended from time to time. For more details on Section 45 of the Insurance Act, 1938 please refer to our website [www.adityabirlasunlifeinsurance.com](http://www.adityabirlasunlifeinsurance.com).

## Aditya Birla Sun Life Insurance Company Limited

(Formerly known as Birla Sun Life Insurance Company Limited)

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